From: To: Cc: Anne Ainsworth: Subject: RE: Feedback on draft report Date: 16 May 2024 15:25:03 image001.png HH Average Weeks 2018-2024.xlsx Attachments: Hi Here it is attached – it just came through – and yes, in the same section would be great Any questions I'll field asap. **Thanks** Data Quality Lead Pronouns: she/her – please feel free to tell me your pronouns South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | **CB23 6EA** www.scambs.gov.uk | facebook | Instagram | LinkedIn | X @salford.ac.uk> From: **Sent:** Thursday, May 16, 2024 3:19 PM To: @scambs.gov.uk>; @salford.ac.uk>; @cam.ac.uk> Cc: Anne Ainsworth < Anne. Ainsworth@scambs.gov.uk> **Subject:** RE: Feedback on draft report Yes, that should be fine, if you can get it to me today or early tomorrow – I assume you want it presented like the other planning service measures for which there aren't targets, and included in that section? @scambs.gov.uk>

@salford.ac.uk>;

@cam.ac.uk>
Cc: Anne Ainsworth < Anne.Ainsworth@scambs.gov.uk>

@salford.ac.uk>;

Subject: RE: Feedback on draft report

**Sent:** Thursday, May 16, 2024 3:15 PM

To:

Hi

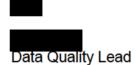
I've referred your questions to the oracle and will get back to you asap!

I also have one other rather larger question.....

PN519 is one of the KPIs we don't have KPI data for pre-22/23. However, we do have data we have now extracted from the planning database (like we did for the timeliness of planning decisions) – it just means the data has no target or intervention, so no RAG status either. Is there any possibility you would be able to analyse this too? It has been a big focus for the planning team – It's the average number of weeks for householder planning application determination. I could get this to you later today.

I completely understand if that is not possible in our timescales.

Kind regards



Pronouns: she/her - please feel free to tell me your pronouns



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**Subject:** RE: Feedback on draft report



Just one question from my end, to make sure I'm clear on the cumulative, non-cumulative measures points:

- FS103 and FS105 are cumulative in the sense they are the percentage of what is expected for the whole year that has been collected by that point (so those I think I already had correctly).
- ES418 is also cumulative, but slightly differently in that it is the percentage that has been done up to that point in the year (hence why the target here doesn't change, but the

targets for the two above do).

If I've got those two correct, that leaves FS102 that I need to understand a bit better, and why the target changes. You say it isn't cumulative, so are we saying that the figure for April is the percentage of housing rent expected for April collected in April (and only covers housing rent expected for that month), and similarly the figure for December is the percentage of housing rent expected for December collected in December (and only covers housing rent expected for that month)? If that is so, why would the target and intervention values increase as the financial year goes on.

I'm probably missing something obvious, but want to get it clear in my end. Fortunately, it won't change the results of any of the analyses, but obviously want to make sure the narrative description is correct.

Everything else in the feedback makes sense from my perspective.

Thanks as always,



Thank you for the draft report and it's fast tracking. We really appreciate it and are obviously interested to see the general outcomes it shows, in line with our own much more broad assessment of how our performance is looking.

I've collated the attached feedback and hope it is helpful - I'm sure many of the detailed points have already been picked up.

I would be very happy to chat about the separation of the totally objective analysis from wider use and interpretation – and Anne is too – so if a call would be helpful at this stage then please let me know. And any queries just shout!

I know you were hoping for a final report around 20<sup>th</sup> (at our speeded up request!) so once you have read this let me know if that remains do-able.

Kind regards

Data Quality Lead

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