

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED] [Anne Ainsworth](#)
Subject: Re: Feedback on draft report
Date: 22 May 2024 09:45:18
Attachments: [image001.png](#)

Super; thanks. Won't change the numbers in the analysis, but I'll update the text around this when we receive the full set of comments and submit the very final version,

[REDACTED]

From: [REDACTED]@scamb.gov.uk>
Sent: Wednesday, May 22, 2024 9:42 AM
To: [REDACTED]@salford.ac.uk>; [REDACTED]@salford.ac.uk>; [REDACTED]@cam.ac.uk>
Cc: [REDACTED]@scamb.gov.uk>; Anne Ainsworth <Anne.Ainsworth@scamb.gov.uk>
Subject: RE: Feedback on draft report

Hi [REDACTED]

Regarding FS102:

I previously confirmed this KPI is not measured cumulatively. This can be seen in the pattern of targets which start the year at above 90% for April. The targets for rents are based on historic experience and reflect that collection is lower in April/ May due to impacts of annual rent changes which take effect then. Collection is impacted where our tenant or DWP hasn't changed the payment amount from the previous rent year (includes cash payers / payments direct from DWP called APA (Alternative payment arrangements) and those who pay by standing order rather than DD). We have historically provided rent statements quarterly and this has meant collection rates improve in June (although the statements were not sent in 2023 we are looking to reintroduce this and do so digitally).

I realise the draft final report still has this in cumulatively (and it was incorrectly analysed as such before by others) so this analysis does need changing.

At our call this morning we need to clarify final date for comments on this version, there are a few more I'm sure and I know it will help to get them to you in collated form but thought you would want this first!

Kind regards

[REDACTED]

[REDACTED]

Data Quality Lead

Pronouns: she/her – please feel free to tell me your pronouns



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From: [REDACTED]@salford.ac.uk>
Sent: Monday, May 20, 2024 3:32 PM
To: [REDACTED]@scambs.gov.uk>; [REDACTED]@salford.ac.uk>;
[REDACTED]@cam.ac.uk>
Cc: [REDACTED]@scambs.gov.uk>; Anne Ainsworth
<Anne.Ainsworth@scambs.gov.uk>
Subject: RE: Feedback on draft report

Your attachments have been security checked by Mimecast Attachment Protection. Files where no threat or malware was detected are attached.

Hi [REDACTED],

A new iteration of the report for you. I've also attached a document with brief responses to your previous feedback, so you can see what we have done with it.

The only outstanding point is the issue with cumulative data and FS102, where I believe I'm still waiting for the final wording from you. I can update that alongside any other points you might pick up, but I'm confident nothing will change in the interpretation which should impact you, it will just be wording.

Any other feedback or things we can help to clarify – just let us know.

Thanks,

[REDACTED]

From: [REDACTED]@scambs.gov.uk>
Sent: Thursday, May 16, 2024 9:00 AM
To: [REDACTED]@salford.ac.uk>; [REDACTED]@cam.ac.uk>;
[REDACTED]@salford.ac.uk>
Cc: [REDACTED]@scambs.gov.uk>; Anne Ainsworth
<Anne.Ainsworth@scambs.gov.uk>
Subject: Feedback on draft report

Hello [REDACTED]

Thank you for the draft report and it's fast tracking. We really appreciate it and are obviously interested to see the general outcomes it shows, in line with our own much more broad assessment of how our performance is looking.

I've collated the attached feedback and hope it is helpful – I'm sure many of the detailed points have already been picked up.

I would be very happy to chat about the separation of the totally objective analysis from wider use and interpretation – and Anne is too – so if a call would be helpful at this stage then please let me know. And any queries just shout!

I know you were hoping for a final report around 20th (at our speeded up request!) so once you have read this let me know if that remains do-able.

Kind regards



Data Quality Lead

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